

<u>PUNJAB PUBLIC SERVICE COMMISSION</u> LDA PLAZA- Edgerton Road, Near Aiwan-e-Iqbal, Lahore

JOB DESCRIPTION FOR THE POST OF TECHNICAL ASSISTANT CASE NO. 23C2024

Main Responsibilities and Tasks

- Maintain and repair equipment like CPU, Monitor/LCD/LED, Printers, UPS etc.
- b. Assist Hardware Technician and Network Engineer while troubleshooting a variety of computer issues.
- c. Offer technical support on-site or via phone.
- d. Provide software/hardware/networking support to end users.
- e. Perform duties like installation, servicing, repairing of I.T Hardware.
- f. Support end users to resolve problems related to computer hardware and software.
- g. Any other duty assigned by the seniors.

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